



January 2012

APARTMENT NEWS & VIEWS

Andover Courtyard | Courtyard Village | Grant Street | 52 Kensington
Peppertree Townhomes | Richlawn Acres | Tropical Village | St. Clair Village

IMPORTANT NEWS FROM RUTHANN - YOUR PROPERTY MANAGER

Happy New year! It's time for new beginnings. We at PYA Management Group strive to have our Communities looking fabulous inside as well as outside. So we need each and every one of you to help us keep the communities looking there best at all times.

Snow Season is upon us: The snow will be piling up soon. We ask that all of you check your winter tool inventory to see if you have what it takes to stay safe this winter season.

Please read the checklist tips below:

Shovel: to shovel yourself out if you get stuck.

Snow Brush: so you can clean off your windows for good visibility.

Windshield washer fluid: keep extra.

Extra Supplies: Keep blankets, snacks and water in your car in case you break down. An emergency first-aid kit is a good idea along with a few tools for those road side emergencies.

SPECIAL NOTE: In order for our plow trucks to do a good job plowing the parking spaces and driveways, we need each of you to move your cars to a clean spot when you can, so we are able to clean all of the spaces. Please don't park in the driveways, this may cause a delay with the trucks in plowing that area.

Let's talk about Water: Recently we have seen a dramatic increase in the water bill

from the City. We are concerned about unreported leaks, back-up's, drips, running toilets etc. We would like to take this time to remind each of you the following:

- Your lease agreement states that you can be charged for a leak that is not reported to the office.
- Not reporting a leak can cause a bad situation to become a more serious one.
- Report all leaks, drips or back-ups immediately.

Not only can water leaks cause damage to your apartment, it can cause damage to your neighbor as well. Damage to the property can cause the rental rates to increase annually to recover from the damage and neglect of a resident. Please call Ruthann right away if you suspect a leak, drip or a back-up. If it's an emergency please call Michael Durrant at:

* 440-487-7340.

THANK YOU

We appreciate your continued Residency!

Resident Referral

\$300

All you have to do is refer your friends or family and yes...co-workers and you get two great benefits:

1. Your friends and loved ones become your neighbors.
2. You receive \$300 after they move in.*

Send them today!

* Restrictions apply

CALL TODAY!

440.352.6623



January 2012:

- January 1st, 2012—HAPPY NEW YEAR!
- Keep winter tools in your car for an emergency
- No activities this month
- Martin Luther King observed January 16th.
- Spouse day - January 26th. ENJOY!

February 2012:

- Groundhog day February 2nd
- Lincoln's Birthday February 12th
- Valentines Day February 14th
- President's Day - February 20th
- Washington's Birthday - February 22nd



March 2012:

- Employee appreciation day March 10th
- St. Patrick's Day March 17th
- Birth Flower of March - Daffodil
- Red Cross Month
- No activities this month



TRIVIA QUESTION FOR JANUARY

This is your trivia question for the first quarter of 2012. The first caller will WIN a prize!

Question: What New Year's gift did Persians give?

- A. Money
- B. Eggs
- C. Cakes
- D. Rugs

The first caller to call the office at 6:00 pm on January 6th and tell us the correct answer will win! If we do not answer the phone, please leave your full name, address and phone number along with the answer on the voice mail.

We will call the winner only and inform them of their Prize.

GOOD LUCK!

Lock Outs: We would like to talk about lock out's due to an increased amount of calls in the past few months. During your move-in process the Property Manager, Ruthann, has informed you that you can make a copy of your key and give it to a trusted family member or friend in case of a lock out or an emergency. So, save yourself the \$25.00 fee we charge to come and let you in by making that copy of the key and giving it to your trusted one today!

January Birthdays:

We want to wish each of you that are celebrating a birthday this month...

A VERY HAPPY BIRTHDAY!

Dumpsters: Just a friendly reminder to our Residents about the dumpster rules. We ask that you please adhere to the signs posted and don't throw tires or furniture in the dumpster. Violators will be charged accordingly.

Furnace Filters: Did you change your filter this month? Ruthann shared with each of you at move-in time how important it is to change your furnace filters. If you're having trouble, please feel free to call the office for help.

Dryer Vents: When using the laundry facilities please take a moment after your drying cycle has ended and clean out the dryer vent. Be considerate of the next user. For those of you that have a washer and dryer hook-up in your apartment, it's crucial that you clean the lint trap after every use too. We also ask that each of you adhere to the notice posted in the laundry rooms about removing your clothes etc from the washer and dryer as soon as the cycle is finished.

Lint build up can cause a fire and put everyone in DANGER!

Also please take the time to clean behind and around your washer and dryer appliances in your home. If you drop something behind, beside or under the washer or dryer, be sure and get it right away. These forgotten items have the potential to start a fire. We appreciate your attention to this matter.

THANK YOU!

